Patient Care and Clinical Skills: Students must be able to provide care that is compassionate, appropriate, and effective for treating health problems and promoting health

Assessment Method		Learning Objectives	Teaching Method
PC1. Obtain an accurate, age-appropriate medical history.	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain. (summative)  ✓ Clinical Log (formative)	<ul> <li>Obtain accurate histories in ambulatory settings with adults, including counseling.</li> <li>Obtain accurate histories in ambulatory setting with children, including counseling.</li> </ul>	✓ Clinical/Patient Contact
PC2. Demonstrate proper technique in performing both a complete and a symptom-focused examination, addressing issues of patient modesty and comfort.	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ OSCE: testing clinical reasoning skills on the following chief complaints: end-of- life discussion, falls risk, headache, and abdominal pain. (summative)  ✓ Clinical Log (formative)	<ul> <li>Obtain a focused examination in ambulatory settings with adults, including diabetic foot or joint exam.</li> <li>Obtain a focused examination in ambulatory setting with children.</li> </ul>	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group

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PC3. Perform routine technical procedures and tests under supervision and with minimal discomfort to the patient.	✓ ✓	Clinical Skills Cards (formative) Clinical Log (formative)	•	Perform and interpret common outpatient procedures listed in the clinical log, under supervision and with minimal discomfort to the patient.  Interpret adult EKG.  Interpret adult spirometry.		Clinical/ Patient Contact
			•	Perform and interpret a pap smear.		
<b>PC4.</b> Justify each diagnostic test ordered with	<b>✓</b>	Common Assessment Form (formative and summative)	•	Describe tests and management strategies for outpatient care.	✓	Clinical/ Patient Contact
regard to cost,		,	•	Justify tests and management	✓	Didactic
regard to cost, effectiveness, risks and complications, and the patient's overall goals and values.	✓ ✓	Midblock Feedback (formative)  OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain. (summative)		strategies for outpatient care.		Sessions/small group
	<b>V</b>	Shelf Exam: Family Medicine (summative)				
	•	Pediatric Oral and Written Exam (summative)				

(summative)

PC5. Apply clinical reasoning and critical thinking skills in developing a differential diagnosis	<ul> <li>✓ Common Assessment Form (formative and summative)</li> <li>✓ Midblock Feedback (formative)</li> <li>✓ OSCE: testing clinical reasoning skills on the following chief complaints: end-oflife discussion, falls risk, headache, and abdominal pain. (summative)</li> <li>✓ Quizzes on chronic disease and provention were assoning and summative.</li> <li>Demonstrate clinical reasoning and management plan for adults in outpatient settings.</li> <li>✓ Didactic Sessions/small group</li> <li>✓ Didactic Sessions/small group</li> <li>✓ Outpatient settings.</li> <li>✓ Out</li></ul>
	prevention, women's health, and sports medicine (formative)
	✓ TBL quizzes on COPD/lung disease, CHF-Afib, and Osteoporosis (formative)
	✓ Clinical Skills Cards (formative)
	✓ Clinical Log (formative)
	✓ Acute Care Video Debrief (formative)
	✓ Shelf Exam: Family Medicine (summative)
	✓ Pediatric Oral and Written Exam

PC6. Apply the principles of pharmacology, therapeutics, and therapeutic decision-making to develop a management plan	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain (summative)  ✓ Quizzes on chronic disease and prevention, women's health, and sports medicine (formative)  ✓ TBL quizzes on COPD/lung disease,	<ul> <li>Select appropriate medications.</li> <li>Discuss the rationale for selection of medications including indications, side effects, cost, and effectiveness.</li> <li>Perform medication reconciliation for patients.</li> </ul>	✓ Clinical
	<ul> <li>(formative)</li> <li>✓ Clinical Log (formative)</li> <li>✓ Shelf Exam: Family Medicine (summative)</li> <li>✓ Pediatric Oral and Written Exam (summative)</li> </ul>		
PC7. Identify and incorporate into the care of patient's	✓ Common Assessment Form (formative and summative)	Select and evaluate prevention strategies for adults, with particular attention to cardiovascular illness,	✓ Clinical

appropriate prevention strategies for common	✓ Midblock Feedback (formative) ✓ OSCE: 4-patient	<ul> <li>osteoporosis, asthma, and COPD.</li> <li>Select and evaluate prevention strategies for children, with particular</li> </ul>	
conditions.	examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain (summative)	attention to asthma and obesity.	
	✓ Quizzes on chronic disease and prevention, women's health, and sports medicine (formative)		
	✓ TBL quizzes on COPD/lung disease, CHF-Afib, and Osteoporosis (formative)		
	✓ Clinical Log (formative)		
	✓ Shelf Exam: Family Medicine (summative)		
	✓ Pediatric Oral and Written Exam (summative)		
PC8. Identify when patients have lifethreatening	✓ Common Assessment Form (formative and summative)	Identify the normal and abnormal parameters for vital signs.	✓ Clinical
conditions and institute appropriate initial therapy	<ul><li>✓ Midblock Feedback (formative)</li><li>✓ Clinical Skills Cards (Emergency</li></ul>	Discuss the etiology, presentation, and management of common life-threatening conditions for outpatient adult and children.	

DCO Demonstration	Department) (formative)  ✓ Acute Care Video Debrief (formative)	Clinical				
responsiveness to a diverse patient population, including but not limited to diversity in gender, age, culture, race, religion, disabilities, and sexual orientation	Form (formative and summative)  Midblock Feedback (formative)  OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain (summative)  Counseling Video Self-Reflection (formative)  Self-Reflection on care management, social work, subspecialty visit/ER visit, and senior center visit (formative)	emagement plans that ne impact of social conditions ems on adults and children ent settings.  ✓ Clinical ✓ Didactic Sessions				
<u>iviedicai knov</u>	Medical Knowledge: Students must demonstrate knowledge about established					

<u>Medical Knowledge</u>: Students must demonstrate knowledge about established and evolving biomedical, Clinical, and cognate (e.g., epidemiological and social-behavioral) sciences and the application of this knowledge in patient care, specifically:

	Assessment Method	Learning Objectives	Teaching Method

MK1. Describe the normal structure and function of the human body and of each of its major organ systems across the life span.	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> <li>✓ Shelf Exam: Family         Medicine         (summative)</li> <li>✓ Pediatric Oral and         Written Exam         (summative)</li> </ul>	<ul> <li>Describe normal aging</li> <li>Describe normal child development</li> </ul>	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group
MK2. Explain various causes (genetic, developmental, metabolic, toxic, microbiologic, autoimmune, neoplastic, degenerative, behavioral, and traumatic) of major diseases and conditions and the ways in which they operate on the body (pathogenesis).	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ Shelf Exam: Family Medicine (summative)  ✓ Pediatric Oral and Written Exam (summative)	Explain the pathophysiologic factors underlying the clinical manifestations of common diseases found in outpatient adult and pediatric settings.	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group
MK3. Describe how the altered structure and function (pathology and pathophysiology) of the body and its major organ systems are manifest through major diseases and conditions.	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> <li>✓ Quizzes on chronic         disease and         prevention, women's         health, and sports         medicine (formative)</li> <li>✓ TBL quizzes on         COPD/lung disease,         CHF-Afib, and</li> </ul>	Use the pathology and pathophysiology underlying the clinical manifestations to develop diagnostic and therapeutic plans for common outpatient adult and pediatric conditions.	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group

MK4. Identify the proximate and ultimate factors that contribute to the development of disease and illness, and that contribute to health status within and across populations regionally, nationally, and globally.	Osteoporosis (formative)  ✓ Shelf Exam: Family Medicine (summative)  ✓ Pediatric Oral and Written Exam (summative)  ✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ QIPAT Assignment (summative)	<ul> <li>Describe the determinants of disease and health for major clinical situations prevalent in North Carolina including regional variation.</li> <li>Integrate knowledge of social conditions and behaviors that predispose patients to disease and decreased function into the management plan for adults and children in outpatient settings.</li> </ul>	✓ Clinical/ Patient Contact ✓ Didactic Sessions/small group
MK5. Demonstrate knowledge of the common medical conditions within each clinical discipline, including its pathophysiology and fundamentals of treatment.	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> <li>✓ Quizzes (formative)</li> <li>✓ Shelf Exam: Family         Medicine         (summative)</li> </ul>	Discuss the etiology, diagnostic and therapeutic plan, and patient/family education for common outpatient adult and pediatric conditions.	<ul> <li>✓ Clinical/ Patient Contact</li> <li>✓ Didactic Sessions/small group</li> </ul>
MK6. Demonstrate knowledge of the basic principles of human behavior throughout the life cycle, including human sexuality and development during infancy,	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> <li>✓ Quizzes on         COPD/Asthma, Afib,</li> </ul>	Recognize the behavioral milestones of normal child development and adult maturation, and use these milestones in patient care.  Incorporate life cycle stage into management planning in patient care Describe human sexuality and it relationship to health.	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group

childhood, adolescence, adulthood, and end of life.	Stroke Prevention, Osteoporosis, and Women's Health (formative).		
	✓ Shelf Exam: Family Medicine (summative)		
	<ul><li>✓ Pediatric Oral and Written Exam (summative)</li></ul>		
MK7. Recognize the medical consequences of common societal problems.	<ul><li>✓ Common Assessment Form (formative and summative)</li><li>✓ Midblock Feedback</li></ul>	Describe the impact on health of life experiences, poverty, education, race, gender, culture, crime, and the health care system.	✓ Clinical/ Patient Contact ✓ Didactic Sessions/small
	(formative)	Recognize the contribution of social conditions and problems to the health and disease outcomes of patients.	group

Interpersonal and Communication Skills: Students must demonstrate interpersonal and communication skills that facilitate effective interactions with patients and their families and other health professionals

	Assessment Method	Learning Objectives	Teaching Method
IC1. Communicate effectively in oral format with	✓ Common Assessment Form (formative and summative)	Demonstrate effective oral communication with patients and patients' families in the outpatient	✓ Clinical/ Patient Contact
patients and patients' families.	✓ Midblock Feedback	settings and by phone.	✓ Didactic Sessions/small
	<ul><li>✓ Quiz on Motivational Interviewing (formative)</li></ul>	<ul> <li>Recognize communication difficulties, such as language or literacy, and know how to approach these communication issues.</li> </ul>	group
	,	Demonstrate ability to perform motivational interviewing.	
	✓ OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints:	Seek and apply feedback on counseling skills.	

		end-of-life discussion, falls risk, headache, and abdominal pain (summative)				
IC2. Communicate effectively in oral format with colleagues and other health care professionals.	✓ ✓	Common Assessment Form (formative and summative)  Midblock Feedback (formative)	•	Be able to present a patient to a preceptor, team, or subspecialist succinctly, using the findings of a history and physical examination, diagnostic test results, and management plan.	✓	Clinical/ Patient Contact  Didactic Sessions/small group
			•	Demonstrate the ability to call specialty consultants when appropriate and ask succinct clinical questions to the consulting team.		
IC3. Communicate effectively in written format with colleagues, and other health care professionals.	✓	Common Assessment Form (formative and summative) Midblock Feedback (formative)	•	Demonstrate effective written communication to healthcare professionals and outpatient providers in the form of histories and physicals, progress notes, procedures, management plan, and discharge summaries in the electronic medical record.	✓	Clinical/ Patient Contact Didactic Sessions/small group
			•	Demonstrate effective written communication to patients, including discharge summaries and correspondence through electronic medical record.		
			•	Demonstrate understanding of importance of effective and accurate written communication in transitions of care between subspecialists, hospitals, and primary care.		
participate in end- of-life activities with other health care professionals and patients.	<b>✓</b>	Common Assessment Form (formative and summative)	•	Describe how to discuss end of life care including do-not-resuscitate orders and pain management with patients in ambulatory settings.	✓	Clinical/ Patient Contact Didactic Sessions/small group

Examples may include end of life	✓ Midblock Feedback (formative)	Assess alternatives, risks, and benefits regarding options for pain and symptom control at the end of life.
discussions and pain management.	<ul><li>✓ Hospice Nurse Evaluation (formative)</li></ul>	
	✓ OSCE on end-of-life discussion (summative)	
	✓ Self-Reflection on care management, social work, subspecialty visit/ER visit, and senior center visit (formative)	

**Professionalism:** Students must demonstrate a commitment to professional service, adherence to ethical principles, sensitivity to patients, and maintain personal health and well-being

	Assessment Method	Learning Objectives	Teaching Method
PR1. Identify and consistently demonstrate ethical principles and behaviors in the care of patients	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ Nurse Evaluation OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain. (summative)	Treat everyone including patients, families, team members, faculty, peers, and staff with unconditional positive regard during every interaction and recognize the importance of patient centered delivery of healthcare.	✓ Clinical/ Patient Contact
<b>PR2.</b> Demonstrate professional behavior consistent with expectations	<ul> <li>Common Assessment Form (formative and summative)</li> </ul>	<ul> <li>Arrive on time each day and actively prepare for and participate in patient care and teaching activities.</li> </ul>	✓ Clinical/ Patient Contact

for the medical	✓	Midblock Feedback	•	Ask for and incorporate feedback	✓	Didactic
profession		(formative)		regularly to improve performance.		Sessions/small
including						group
accountability,	✓	Hospice Nurse				
punctuality, and		Evaluation				
attire		(formative)				
	<b>✓</b>	OSCE: 4-patient				
		examination to test				
		Clinical reasoning				
		skills on the following				
		chief complaints:				
		end-of-life				
		discussion, falls risk,				
		headache, and				
		abdominal pain.				
		(summative)				

			T
PR3. Demonstrates respect for and ability to adapt to different patient and medical cultures and expectations.	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ Hospice Nurse Evaluation (formative)  ✓ Quiz on Motivational Interviewing (formative)  ✓ OSCE: 4-patient examination to test Clinical reasoning skills on the following chief complaints: end-of-life discussion, falls risk, headache, and abdominal pain. (summative)  ✓ Self-Reflection on care management, social work, subspecialty visit/ER visit, and senior center visit (formative)	nuances and expectations of outpatient adult and pediatric care.	✓ Clinical/ Patient Contact

<u>Life Long Learning</u>: Students must be able to investigate and evaluate their patient care practices, appraise and assimilate scientific evidence, and improve their practice of medicine

	Assessment Method	Learning Objectives	Teaching Method
<b>LL1.</b> Demonstrate skills in retrieving, critically assessing, and integrating	✓ Common Assessment Form (formative and summative) ✓ Midblock Feedback	Demonstrate an ability to retrieve, and integrate social and biomedical information for common outpatient problems	✓ Clinical/ Patient Contact ✓ Didactic Sessions/small
social and biomedical information into clinical decision-making.	<ul> <li>✓ Midblock Feedback (formative)</li> <li>✓ Common Assessment Form (formative and summative)</li> <li>✓ QIPAT (summative)</li> <li>✓ Peer QIPAT (summative)</li> <li>✓ QI Poster (summative)</li> </ul>	<ul> <li>Find current vaccine schedules.</li> <li>Assess and apply biomedical information to develop a plan of care for core patient types.</li> </ul>	group
clinical, service and educational experiences, evaluate positive and negative aspects, and make changes to improve future experiences	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ Counseling Video Self-Reflection (formative)  ✓ Self-Reflection on care management, social work, subspecialty visit/ER visit, and senior center visit (formative)	Recognize knowledge gaps and interests, and select patient care experiences that address those gaps.	✓ Clinical/ Patient Contact
LL3. Demonstrate personal accountability by actively seeking feedback, admitting errors openly, and honestly modifying behavior.	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> <li>✓ Counseling Video         Self-Reflection</li> </ul>	<ul> <li>Seek constructive feedback from faculty and residents.</li> <li>Apply feedback delivered at the time of midblock meeting and from preceptors/residents to improve performance and address gaps in knowledge.</li> </ul>	✓ Clinical/ Patient Contact

(for	mative) •	Demonstrate ability to disclose and be accountable for mistakes.	
care soci sub: visit cen	Reflection on emanagement, sial work, specialty visit/ER t, and senior ter visit mative)		

<u>Social & Health Systems Science</u>: Students must demonstrate an awareness of and responsiveness to the larger system of health care and demonstrate the skills needed to improve the health of specific Clinical populations

	Assessment Method	Learning Objectives	Teaching Method
shs2. Identify disparities across populations in North Carolina and nationally and discuss physician roles in reducing these disparities.	✓ Clinical Log (formative)	<ul> <li>Identify diseases and conditions in patients seen during clinical rotations that may be influenced by health care disparities.</li> <li>Discuss the physician's role in addressing these disparities.</li> </ul>	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group
SHS3. Identify common ways that physicians can advocate for patients and communities.	✓ Common Assessment Form (formative and summative)  ✓ Self-Reflection on care management, social work, subspecialty visit/ER visit, and senior center visit (formative)	Describe the importance of advocacy for children.	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group
shs4. Identify factors that place populations at risk for disease or injury and select appropriate strategies for risk reduction.	✓ Quizzes on chronic disease and prevention, women's health, and sports medicine (formative) ✓ TBL quizzes on COPD/lung disease, CHF-Afib, and Osteoporosis (formative)	<ul> <li>Describe social determinants of health in children and how they affect long-term health.</li> <li>Identify social determinants of disease and how they could contribute to variance.</li> <li>Identify targeted strategies to mitigate social determinants and lead to whole population improvement.</li> </ul>	<ul> <li>✓ Clinical/ Patient Contact</li> <li>✓ Didactic Sessions/small group</li> <li>✓ Computer-Based Modules</li> <li>✓ Self-Directed Learning</li> </ul>

	✓ IHI modules		
	(formative)		
	-/		
SHS5. Participate	✓ QIPAT (summative)	Identify opportunities for	✓ Clinical/ Patient
in identifying		enhancement of patient care delivery	Contact
system errors and	✓ Peer QIPAT	systems.	
implementing	(summative)		✓ Didactic
potential systems	(**************************************		Sessions/small
solutions	✓ QI Poster		group
	(summative)		0 1-
			✓ Computer-Based
	✓ QI Transition		Modules
	Checklist		
	(summative)		✓ Self-Directed
	,		Learning Activity
	✓ IHI modules		
	(formative)		
SHS6. Apply	✓ QIPAT (summative)	Outline the elements of a high quality	✓ Clinical/ Patient
principles of		aim statement.	Contact
translational	✓ Peer QIPAT		
research, patient	(summative)	Create and improve driver diagram	✓ Didactic
safety, or quality		and AIM statement based on peer	Sessions/small
improvement to	✓ QI Poster	feedback.	group
enhance patient	(summative)		
care.		Describe different types of outcomes	✓ Computer-Based
	✓ QI Transition	and how to measure to improvement.	Modules
	Checklist	,	
	(summative)	Create a PDSA cycle.	✓ Self-Directed
		,	Learning Activity
	✓ IHI modules	Identify lessons learned in PDSA and	
	(summative)	how to make sustainable changes.	
		Demonstrate how to critically assess	
		another person's proposal for quality	
		improvement.	
		Identify variance in QI data.	
		List the basic tenets of QI and carry	
		out (with guidance from faculty and	
	1	Tour (with Saluance Holli laculty and	

SHS7.  Demonstrate collaborative teamwork skills and the ability to work effectively with other members of the health care team.	<ul> <li>✓ Common Assessment         Form (formative and         summative)</li> <li>✓ Midblock Feedback         (formative)</li> </ul>	<ul> <li>preceptors) a QI project of modest scope (commensurate with level of training).</li> <li>Demonstrate inter-professional delivery of care through interactions with physician assistants, nurse practitioners, nurses, case managers, pharmacists, hospice care workers, and CCNC employees.</li> </ul>	✓ Clinical/ Patient Contact ✓ Didactic Sessions/small group
SHS8. Identify and develop the leadership skills required in an era of teamwork.	<ul> <li>✓ QIPAT (summative)</li> <li>✓ Peer QIPAT (summative)</li> <li>✓ QI Poster (summative)</li> <li>✓ QI Transition Checklist</li> </ul>	Engage health care team members to identify, initiate, and complete a quality improvement project to the benefit of a service or clinic.	✓ Clinical/ Patient Contact  ✓ Didactic Sessions/small group  ✓ Computer-Based Modules

	(summative)	✓	Self-Directed Learning Activity
	✓ IHI modules (formative)		
<b>SHS9.</b> Identify necessary elements for coordinated	✓ Common Assessment Form (formative and summative) • Recognize systems, their attributes and deficiencies, in the care of a patient.	<b>✓</b>	Clinical/ Patient Contact
care of patients with complex and chronic diseases.	<ul> <li>Midblock Feedback (formative)</li> <li>Work with other members of the outpatient team to identify elements for more effective care coordination.</li> </ul>		Didactic Sessions/small group
SHS10.  Demonstrate an ability to integrate group level clinical data (registries) into the care of	✓ Common Assessment Form (formative and summative)  ✓ Midblock Feedback (formative)  ✓ Common Assessment health records, informatics systems, public and private payer systems, and communication/transitions of care systems.	✓	Clinical/ Patient Contact Didactic Sessions/small group
patient and populations	✓ QIPAT (summative)	<b>✓</b>	Computer-Based Modules
<b>*</b>	✓ Peer QIPAT (summative)	<b>✓</b>	Self-Directed Learning Activity
	✓ QI Poster (summative)		
	✓ QI Transition Checklist (summative)		
	✓ IHI modules (formative)		